

# Here to help you stay safe.

Subscribe to Mohawk SAM and you will receive direct warnings when there is a threat to your safety.



**This Mohawk SAM guide will take you through how to Subscribe to Mohawk Security Alert Messenger (SAM) by following 6 simple steps ...**

## STEP #1

Sign in to MyMohawk with your Mohawk ID and Password

WE ARE STUDENT FOCUSED.  
WE ARE COMMITTED TO EXCELLENCE.  
WE ENGAGE OUR COMMUNITY.  
WE ARE INCLUSIVE.  
WE ARE ACCOUNTABLE.



### Mohawk single sign-on (SSO)

MohawkID:

Password:

Sign in

[Forgot your password?](#)

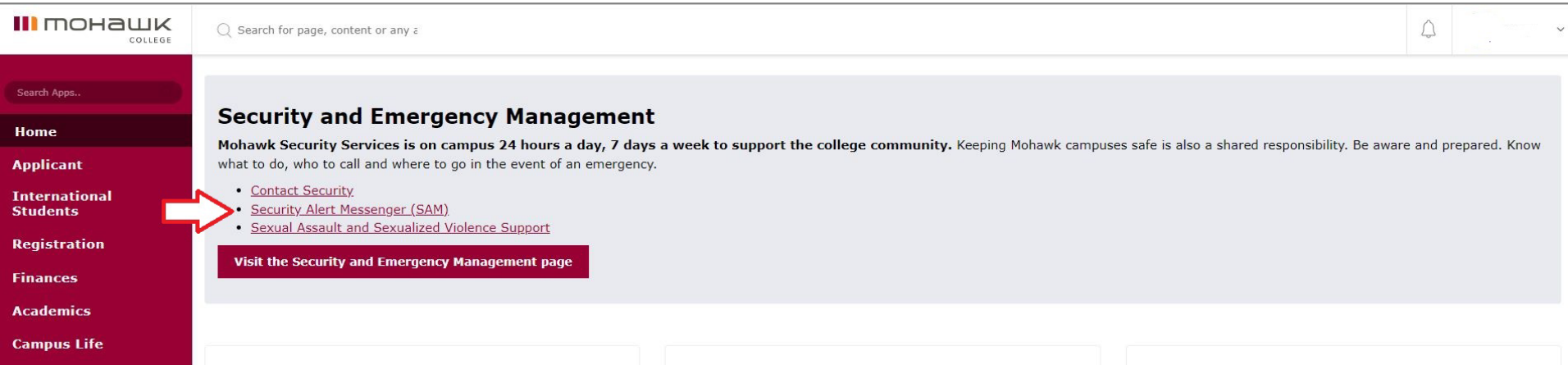
For help resetting your password, please contact the [IT Service Desk](#)

By using this portal, you are agreeing to the Policies of this organization. To see those Policies, go to the [Policy Website](#) for more information.



## STEP #2

From the **Home Menu**, scroll down to **Security and Emergency Management** and click on **Security Alert Messenger (SAM)**



The screenshot shows the Mohawk College website interface. On the left is a dark red navigation menu with the following items: Home, Applicant, International Students, Registration, Finances, Academics, and Campus Life. A red arrow points to the 'International Students' link. The main content area is titled 'Security and Emergency Management' and contains the following text: 'Mohawk Security Services is on campus 24 hours a day, 7 days a week to support the college community. Keeping Mohawk campuses safe is also a shared responsibility. Be aware and prepared. Know what to do, who to call and where to go in the event of an emergency.' Below this text is a bulleted list of links: 'Contact Security', 'Security Alert Messenger (SAM)', and 'Sexual Assault and Sexualized Violence Support'. A dark red button below the list says 'Visit the Security and Emergency Management page'. At the top of the page, there is a search bar and a notification bell icon. The Mohawk College logo is visible in the top left and bottom right corners.

**MOHAWK COLLEGE**

Search for page, content or any z

Search Apps..

**Home**

**Applicant**

**International Students**

**Registration**

**Finances**

**Academics**

**Campus Life**

### Security and Emergency Management

Mohawk Security Services is on campus 24 hours a day, 7 days a week to support the college community. Keeping Mohawk campuses safe is also a shared responsibility. Be aware and prepared. Know what to do, who to call and where to go in the event of an emergency.

- [Contact Security](#)
- [Security Alert Messenger \(SAM\)](#)
- [Sexual Assault and Sexualized Violence Support](#)

**Visit the Security and Emergency Management page**

**MOHAWK**

## STEP #3

Click > **How to Opt In and Update your Profile** then click your **SAM Account Management Page**

The screenshot shows the Mohawk College website interface. On the left is a navigation menu with items like Home, Applicant, International Students, Registration, Finances, Academics, Campus Life, Employee, and Equity, Diversity and Inclusion. The main content area is divided into two columns. The left column is titled 'Request Access' and contains a list of links: 'Card Access Request Form (for electronic access)', 'Contractor Card Access Request Form (for electronic access)', 'Key Access Request Form', 'Special Access Requests', and 'Propping Open of Doors (labs)'. The right column is titled 'Security Alert Messenger (SAM)' and contains text explaining the service and a link titled 'How to Opt In and Update your Profile - Employees and Students'. A red arrow points from the 'Key Access Request Form' link in the left column to the 'How to Opt In and Update your Profile - Employees and Students' link in the right column.

### How to Opt In and Update your Profile - Employees and Students

For your further convenience, Mohawk SAM has the ability to send messages directly to your mobile device in the form of a text message and/or phone call, and by email. Subscribe to this service using the instructions below.

#### Subscribing to Mohawk SAM:

Visit your [SAM account management page](#). Mohawk SAM uses Mohawk College's Single Sign-On authentication to access this page.

# Your Account Will Show Your Name and Mohawk College Email

**mohawk**  
COLLEGE

SEND ALERTS **ON**

**MY ACCOUNT** My Account

**Your Name**  
your.name@mohawkcollege.ca [EDIT](#)

**Password** [CHANGE](#)

**Mobile Phones** [+ ADD](#)

(1) 111-111-1111 Confirmed [TEST](#) [✎](#) [✖](#)

(2) 222-222-2222 [TEST](#) [✎](#) [✖](#)

**Voice Only Line Contacts** [+ ADD](#)

(1) 333-333-3333 [✎](#) [✖](#)

**Email** [+ ADD](#)


Registration email:  
your.name@mohawkcollege.ca [TEST](#)

Preferred email (1):  
email.address@provider.com [TEST](#) [✎](#) [✖](#)

**RAVE** MOBILE SAFETY Do all you can today.™

# STEP #4

Enter your **Mobile Phone Number(s)** and/or **Preferred Email(s)** without any spaces and click **CONTINUE**

? 👤 SEND ALERTS:

### Mobile Contacts

Enter Mobile Number Confirm Carrier Complete

Mobile Number:

Mobile 3 ▾


**Enable Voice Message Delivery**

Text messages are recurring and sent on an as-needed basis. Message Frequency may vary. Text **STOP** to 67283 to cancel messages.

Message and data rates may apply. We do not charge for this service, however your mobile phone company may charge for text messages. Please refer to your mobile phone's service plan for more information.

You may access technical support by texting **INFO** or **HELP** to 67283 at any time.

CONTINUE CANCEL


 **Do all you can today.™**

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## STEP #5

If you entered your **Mobile Phone number**, select your **Phone Carrier** from the drop-down list and click **CONTINUE**

?👤

### Mobile Contacts

Enter Mobile Number Confirm Carrier Complete


Mobile Number:

Confirm your carrier

If your phone can receive texts and is not blocked, a 4-digit confirm number will be sent to 905-687-0045. Message and data rates may apply. Once you confirm, text messages are recurring and sent on an as-needed basis. Message Frequency may vary. Reply **STOP** to cancel and **HELP** for text support.

**CONTINUE**

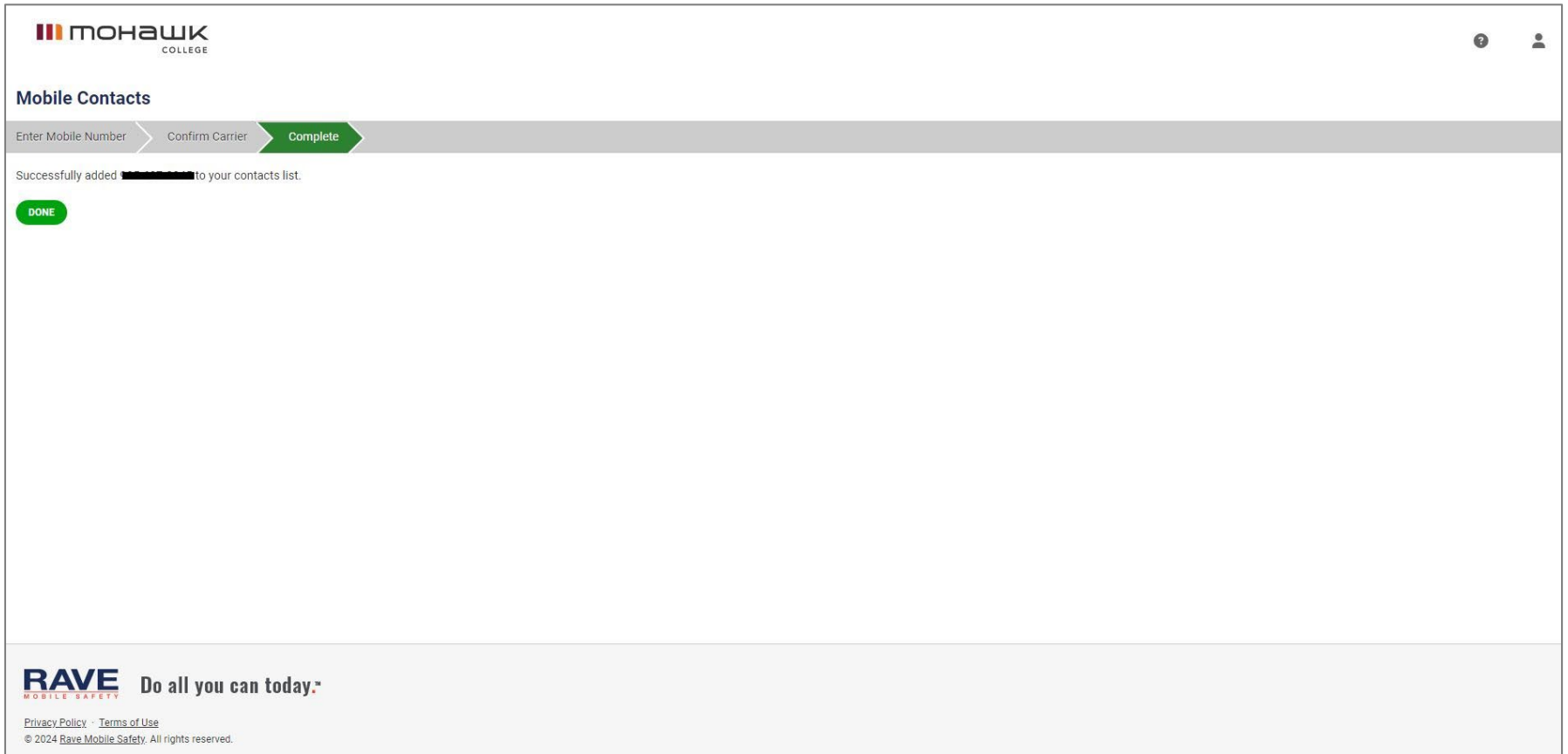
CANCEL

 **Do all you can today.™**

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## STEP #6

Once your **Mobile Phone Number(s)** and/or **Email(s)** are **successfully added**, click **DONE** and you are finished!



The screenshot displays the Mohawk College mobile contacts interface. At the top left is the Mohawk College logo. The page title is "Mobile Contacts". A progress bar shows three steps: "Enter Mobile Number", "Confirm Carrier", and "Complete", with the "Complete" step highlighted in green. Below the progress bar, a message states "Successfully added [REDACTED] to your contacts list." A green "DONE" button is positioned below the message. At the bottom of the page, the RAVE Mobile Safety logo and tagline "Do all you can today.™" are visible, along with links for "Privacy Policy" and "Terms of Use", and a copyright notice for 2024 Rave Mobile Safety.



# You can now send **Test Alerts** to ensure your **Mohawk SAM** subscription is active by clicking **TEST**

The screenshot displays the 'MY ACCOUNT' section of the Mohawk College website. At the top left is the Mohawk College logo. On the top right, there is a 'SEND ALERTS' toggle switch set to 'ON'. The 'MY ACCOUNT' section includes a 'My Account' tab and several contact management options:

- Your Name:** your.name@mohawkcollege.ca with an 'EDIT' button.
- Password:** with a 'CHANGE' button.
- Mobile Phones:** Includes an 'ADD' button and two entries:
  - (1) 111-111-1111 Confirmed with 'TEST', 'EDIT', and 'DELETE' buttons.
  - (2) 222-222-2222 with 'TEST', 'EDIT', and 'DELETE' buttons.
- Voice Only Line Contacts:** Includes an 'ADD' button and one entry:
  - (1) 333-333-3333 with 'EDIT' and 'DELETE' buttons.
- Email:** Includes an 'ADD' button and two entries:
  - Registration email: your.name@mohawkcollege.ca with a 'TEST' button.
  - Preferred email (1): email.address@provider.com with 'TEST', 'EDIT', and 'DELETE' buttons.

At the bottom left, the RAVE MOBILE SAFETY logo is displayed with the slogan 'Do all you can today.' The Mohawk College logo is also present at the bottom right of the page.

If you require assistance with your Mohawk SAM account, don't hesitate to get in contact with Mohawk College Security and Emergency Management by emailing [security@mohawkcollege.ca](mailto:security@mohawkcollege.ca)